

Strong, Healthy and Attractive Chalvey



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Introduction

Strong, healthy and attractive communities are built on a combination of people, place, local pride and collaborative working with a clear understanding of need, feel and substance of the neighbourhood. The strong, healthy and attractive neighbourhoods' initiative starts with the principle of working 'with' communities, rather than doing things 'to' them.

In Summer 2019 Slough Borough Council worked with local partners and the community to ask questions around the aspirations for Chalvey, taking into account the challenges the area faces as one of the wards with the highest level of need across all of Slough. A community survey was completed and data was captured from different agencies working in the area, which can be seen from page 4, to give a strong picture of the areas of need and success.

The different sources of data can be seen in Appendix H on page 23 of this document. This included Thames Valley Police speaking to residents door to door as part of the Intensive Engagement programme; Slough Borough Council's Community Development Team engaging residents with the Creating Stronger

Neighbourhoods Survey both online and in person; and Slough Borough Council supporting engaged residents to discuss the findings from the survey and think about how the project should move forwards.

Layering the hard data with the community voice has allowed this community plan to keep residents at the heart of the projects featured. The project will be driven by an operational group made up of community members, working with council officers and representatives from the various organisations included in these projects. This plan was published in October 2020 with progress updates to be published annually. The plan is flexible and can be altered at any time, with the consent of the operational group.



Cllr Ruqayah Begum



Cllr Atiq Sandhu



Cllr Mohammed Sharif

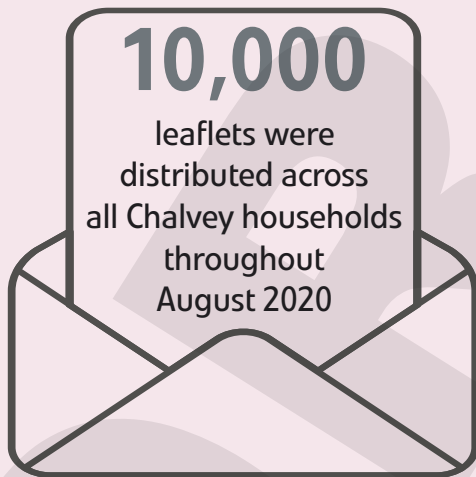
How did we engage the community?

What do you think of Chalvey?



households have been spoken to by the Neighbourhood Policing team at TVP as part of the Intensive Engagement project (as of 21 September 2020)

What do you think about the first draft?

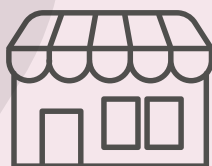


We spoke to
over 150 people
across two online
sessions, three drop in
sessions and one
discussion event
throughout August 2020

The first draft of this plan was shared through these routes and more!



local whatsapp
groups



local businesses



schools



places of worship

Get to know Chalvey: your words

"I care for our neighbourhood and see that it can be improved and made far better"

Resident responses from 'Needs Analysis' survey of Chalvey residents - Creating Stronger Neighbourhoods (2019)

"I love my hometown and it makes me sad to hear the reputation its received. I already keep my area clean and with my uncle and dad do a street clean up of my surrounding area"

"Park is not well kept and makes me sad as once upon a time it was a place that everyone went to for picnics etc"

"I am happy to say I live in Chalvey. I love the diversity, but there isn't a feel of community per se."

"Generally Chalvey needs a makeover. It has a reputation of being poor and it's down to the upkeep."

"The community need to mix and learn to help each other"

"Anti-social behaviour from children and young adults hanging around. Street drinking is a problem. Also the state of some of the rental properties and shops along Chalvey Road East. Some work needs to be done about community cohesion with the Roma"

"We need more community cohesion. More public meeting/ social places for young people."

"There is no sense of security and there are large groups of people intimidating passers by and parking remains a huge problem"

This is a community. It's always been a community. Other areas might have nicer houses or bigger gardens but they have no community and that's what I get from Chalvey. I know a lot of people here and I know the place and that's what keeps me here. *Margaret Inniss - Chalvey Stories*

"I've been living here for the last 22 years; my neighbourhood is a larger part of my family"

"Close to town centre and jubilee river/eton, nice neighbours"



"When people look beyond the surface I know they will find a really spirited community that is always willing to work together... Chalvey is well-connected."
Annie Bunger - Chalvey Stories



"My favourite part of Slough is Chalvey. It's the part of Slough I know the best... When I think about this area, they are all good feelings - positive feelings."
Kuljeet Singh Dobe - Chalvey Stories

"I live here and this place is my identity"

"I want to see people support each other more than anything else. We should be working together to build Chalvey as a better place. Not to just think about themselves but what's good for Chalvey? - rather than what's good for you or me."

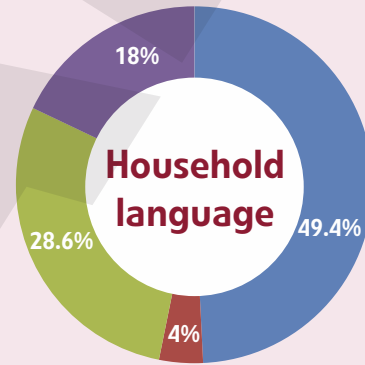
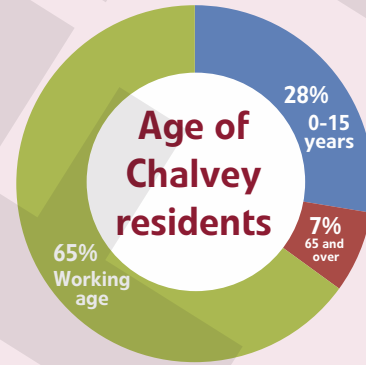
Iqbal H Abdeali - Chalvey Stories



"I live by what I experience. I don't follow anybody's negative talk [about Chalvey] - that is not my experience... I've never experienced anything negative enough for me to hate it or for me to say anything negative about it. If I have a hope for younger generations in Chalvey it is that they will stay in education and young women in particular will make the most of their lives."
Yasmine Ali - Chalvey Stories

Get to know Chalvey: statistics and survey results

People

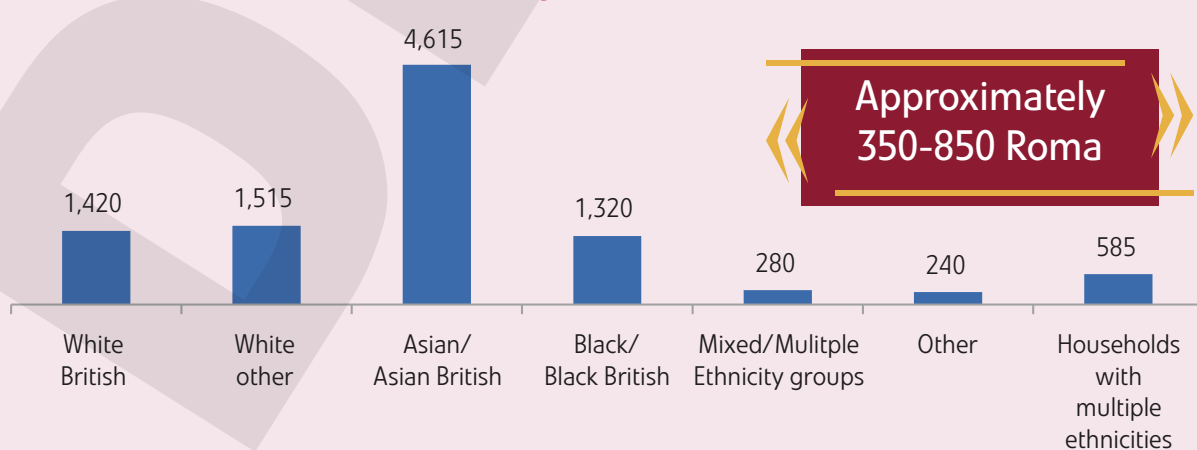


- All people in households have English as main language
- No adults but some children have English as their main language
- No household members have English as their main language
- At least one adult (not all) have English as their main language

Chalvey is the 2nd most deprived ward in Slough. 20.9% of children in Chalvey are at risk of living in poverty, compared with 19.3% across Slough.


A third of people are classed nationally in the 10% most deprived against the measure of 'barriers to housing and services'.


Broad ethnic groups within Chalvey



The following 6 themes were chosen as key areas of development from survey responses and the following information gives a good idea of the current situation in Chalvey.


Health & Wellbeing ❤️

 Chalvey ward is the second poorest in terms of health across the Frimley NHS area which covers North Hampshire, East Berks, West Surrey and South Bucks




8.9%

Estimated prevalence of obesity in Chalvey by NHS Digital




12%

Estimated prevalence of high blood pressure in Chalvey by NHS Digital



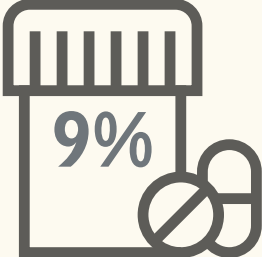
57 years

Healthy life expectancy in Chalvey for men and women estimated by Local Insight Report



5%


Within Chalvey GP registers estimate of the prevalence of depression



9%

Estimated prevalence of diabetes in Chalvey by NHS Digital (above the English average of 7%)

Housing & Regeneration 🏠



12.69

Homelessness applications per 1,000 households in Chalvey (ranked 14th/15)

Ranked 13th*

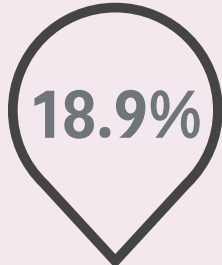
for owner-occupier affordability

Ranked 15th*

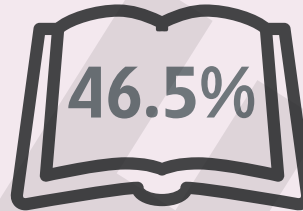
for private rental affordability

Get to know Chalvey: statistics and survey results

Businesses, Skills & Jobs



people living in income deprived households, reliant on means tested benefits. Average in Slough is 15.3%



children less likely to achieve at school (attainment level 8 in 2016/17, compared to all children in Slough of 61.6%)

115
Chalvey residents

claiming Job Seekers allowance according to the ONS figures Sep 2017

1.4%

of the population in Chalvey claim job seekers allowance compared to 1.35% of the Slough population

Community Safety



“**65%*** of survey respondents said crime and community safety was the thing needing the most improvement”

“**15%*** of respondents to the Creating Stronger Communities survey reported feeling ‘not at all’ or ‘not very’ worried about their personal safety at night”



recorded crimes per 1,000 of the population ranking 13th out of 15 wards in 2018

*Exact survey figures can be found on page 23 Appendix H



Community Cohesion



51.92%

of residents surveyed for the place survey (2018) felt there is a very or fairly big, problem with people not treating each other with respect and consideration

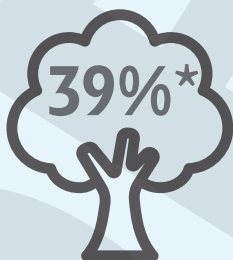
Lack of belonging was heavily reported in the Creating Stronger Neighbourhoods Survey (2019)



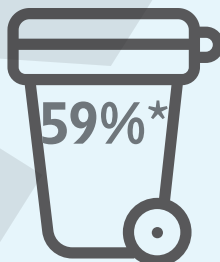
The top reasons given for those responses were a **lack of community cohesion** and **no sense of community**.



Environment



of survey respondents reporting parks and open spaces as their most valued part of their community



of respondents most valued clean streets as part of their community



out of the 15 wards for air quality



out of 15 wards for flytipping

*15th is the worst across Slough

*Exact survey figures can be found on page 23 Appendix H

What are we trying to achieve?

See appendices for further detail about projects mentioned and action plans for each theme



Making it happen

How can you get involved?

If you are an organisation and are interested in working in Chalvey please contact the Community Development Team at **communitydevelopment@slough.gov.uk**

If you are a Chalvey resident and want to hear more about the plan or how you can get involved please contact the Community Development Team at **communitydevelopment@slough.gov.uk**

Now is the time to make this happen, the plan is written, the people are in place and all of the partners involved are keen to get started

Detailed action plans for each theme can be found in the appendices of this document and will be used to monitor progress. The operational group will be made up of community members, council officers and partners working together to deliver this community plan.

Regular meetings will be held to review the progress of the projects within the plan, holding all parties to account and official annual progress reports will be published along with frequent updates shared with the community.

Important pathways to note

- To report issues to Slough Borough Council visit: <https://slough-self.achieveservice.com/MyServices>
- To report an unlicensed HMO or property email: **privatesectorhousing1@slough.gov.uk** or call: **01753 477307**
- To report empty properties call **01753 875431** or email **privatesectorhousing1@slough.gov.uk**
- To report non-emergency police issues call **101**
- To report emergency police issues call **999**
- To report non-urgent police issues specifically in Chalvey email: **ChalveyUptonTownNHPT@thamesvalley.pnn.police.uk**

List of appendices

Appendix A: Current Services Available in Chalvey

Appendix B: Health & Wellbeing Action Plan

Appendix C: Housing & Regeneration Action Plan

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Appendix E: Community Safety Action Plan

Appendix F: Community Cohesion Action Plan

Appendix G: Environment Action Plan

Appendix H: Data Sets, Survey Figures and Photo Credits



Appendix A: Current Services Available in Chalvey

Chalvey has a lot to offer residents of Slough including:



Places of worship

Places of worship - mosques, churches, hindu temple and gurdwara



Health services

Chemist
Doctors Surgery



Food and Beverages

Local supermarkets
Off licences
Fast food outlets
Juice bar



Car services

Car MOT and repair centre
Car body repairs
Car washes



Children's services inc. schools and nurseries

Chalvey Grove Children's Centre
Slough + Eton Secondary School
Montem Academy
Grove Academy
Claycots
Chalvey Early Years Centre
Preschools
Childminders
Day nurseries
Nursery school



Parks and open spaces

Keel Drive Allotments
Ragstone Road Allotments
Stabmonk Park
Chalvey Recreation Ground
Temple Wood
Tower and Ashbourne Play Area



Community and support services

Chalvey Community Centre (January 2021)
Chalvey Hub (January 2021)
Brook House Sheltered housing
YMCA
Ward Councillors
Slough's MP Office
Pakistani Welfare Association community centre and support/advice services
SHOC
PowerLeague
Slough Bowls Club



Essential services

Chalvey Recycling Centre
Petrol Station
Dry cleaners
Launderette
Funeral services











Retail offer





Local barbers
Hairdressers and beauticians
Betting shop
Local shops and off licences
Solicitors
Tailors
Hotel
ASDA including optician, travel money, pharmacy, halal butchers

Appendix B: Health and wellbeing action plan

Behaviour Change: Chalvey will be more active, more often, making healthier choices with improved access to health services and support leading to a better healthy life expectancy and improved wellbeing





	Health and wellbeing		Community safety
	Housing and regeneration		Community cohesion
	Business skills and jobs		Environment




Project Name	Project details	What difference will that make to the community?	Lead by who?	Start Date	Completion Date	What we need from the community
Chalvey Can 	A 3 year project supporting families to adopt more healthy and active lifestyles. Engage 800 families in Tier 1 Engage 40+ families per year in Tier 2 Engage 30 families per year in Tier 3	<ul style="list-style-type: none"> Improved health and wellbeing for families in Chalvey More activities for children and families in Chalvey's parks and open spaces Learning opportunities in the form of training qualifications 	Active Slough	Summer 2020 (COVID dependent)	Summer 2023	<ul style="list-style-type: none"> Attend activity sessions Promote the programme to other members of the community Train to become community coaches and deliver sessions in Chalvey
Living Well Programme 	A service launched in April 2020 to support residents with lifestyle changes including: <ul style="list-style-type: none"> Stopping smoking Weight management Oral hygiene Healthy eating NHS Health Checks Falls Prevention support You can access this support online or in person all for free with easy access to tailored personal plans. Support sessions will be available at the Chalvey Community Centre from early 2021	<ul style="list-style-type: none"> Improved health and wellbeing for residents in Chalvey, specifically: <ul style="list-style-type: none"> Increased smoking cessation Reduction in obesity levels Improvement in oral hygiene of under 5s Reduction in high blood pressure, diabetes and coronary health disease Reduction in falls for 65+ 	Solutions4Health and Public Health	April 2020	Ongoing	<ul style="list-style-type: none"> Work with Solutions4Health to tell them what kind of sessions the community in Chalvey want Attend sessions Promote the services to other residents
Chalvey Medical Centre 	A new GP surgery will be built to offer state of the art primary care facilities for the population of Chalvey. The building will be a health hub, able to give residents access to a range of health services, including GP services and community health initiatives	<ul style="list-style-type: none"> Improved GP services for Chalvey residents Improved access to health services 	Dr MLH Kumar (Chalvey Medical Centre)	Summer 2020	Summer 2021	<ul style="list-style-type: none"> Register at the new surgery Engage with health initiatives offered by the health hub





Project Name	Project details	What difference will that make to the community?	Lead by who?	Start Date	Completion Date	What we need from the community
Young Health Champions 	<p>Young people volunteer to increase awareness of healthy lifestyles and promote involvement in activities supporting positive mental health and emotional wellbeing among their peers. They also influence decisions with local health partners linked to the mental health and wellbeing services for children and young people. There are already YHCs active from Slough and Eton, with more to come on board once Grove Academy is opened.</p>	<ul style="list-style-type: none"> • Improved mental health and wellbeing for children and young people in Chalvey • Increased awareness for children, young people and their families following campaigns delivered by YHCs 	Aik Saath & NHS East Berkshire CCG, Local schools	Ongoing	Ongoing	<ul style="list-style-type: none"> • Young people to engage with the young health champions project
Active Movement 	<p>A project delivered by Chalvey Grove Children's Centre and local schools whereby families are supported to make small changes to their daily routines, increasing their physical activity levels. This includes mapped walks in local parks, information about healthy eating and diet, and information about oral health.</p>	<ul style="list-style-type: none"> • Reduction in obesity levels for children • Improved oral health for under 5s • Improved health and wellbeing for Chalvey families 	Chalvey Grove Children's Centre	Ongoing	Ongoing	<ul style="list-style-type: none"> • Families to join the Max Club and receive a welcome pack • Promote the programme to families within Chalvey
Health Champions 	<p>Volunteers will work with the local community to promote healthy lifestyles and work with residents to access health services available to them in their local area.</p>	<ul style="list-style-type: none"> • A local support system of volunteers who can support residents to access local health services as well as motivate residents to take control of their own health needs 	NHS Healthmakers	Autumn 2020	Ongoing	<ul style="list-style-type: none"> • Residents can apply to become a health champion and access training • Promote the scheme to residents in Chalvey
Slough Treatment, Advice and Recovery Team 	<p>A free, confidential service for anyone who is concerned about their own or someone else's substance use. Online and face to face support is available to all residents including evening and weekend sessions for those who cannot attend during the working day and drop in sessions in various locations across Slough to make accessing support as easy as possible.</p>	<ul style="list-style-type: none"> • Available support for residents struggling with addiction and dependency 	Turning Point	Ongoing	Ongoing	<ul style="list-style-type: none"> • Promote the service to members of the community • Volunteer to be part of the Peer Support scheme (details can be found in the Community Safety action plan)

Appendix C: Housing & Regeneration Action Plan

Behaviour Change: Better quality housing built and maintained around the needs of the community, improving the general appearance of the area and in turn, the respect residents have for their hometown






	Health and wellbeing		Community safety
	Housing and regeneration		Community cohesion
	Business skills and jobs		Environment


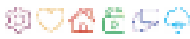




Project Name	Project details	What difference will that make to the community?	Lead by who?	Start Date	Completion Date	What we need from the community
Selective Licencing Scheme 	A licencing scheme for landlords with privately rented properties in Chalvey designed to ensure properties meet regulatory standards.	<ul style="list-style-type: none"> The general appearance of privately rented properties in Chalvey will improve A feeling of pride for both tenants and the wider community in the appearance of Chalvey Improved living conditions which provide a stable and secure base, a place for residents to feel safe and comfortable, improving health and wellbeing 	Housing Regulation Team	July 2019	Ongoing	<ul style="list-style-type: none"> Reactive reporting of suspected unlicensed properties to the Enforcement Team Promote the scheme to landlords and tenants Private sector tenants to ask landlords to provide evidence of licencing
Tower & Ashbourne Development 	192 new units will be made available to residents on the housing register. New play equipment will be installed in the children's play area linked to the development, as well as a secure car park and bike storage. There will also be a community space in one of the blocks, with the final use to be decided but with the certainty of benefitting the community.	<ul style="list-style-type: none"> The development will help with the easing of the housing register The quality of the housing will be greatly improved, with the development shortlisted for a design award The development will offer local housing for local people, along with easier pedestrian access to the town centre There will be a space the community will benefit from The development will host the most up to date technology for building and residential management, giving Chalvey residents access to enhanced connectivity 	Housing Development and Contracts	Demolition of tower blocks Summer 2020 Construction of new blocks Autumn 2020 Opening of new housing Summer 2021	Summer 2021 (COVID dependent)	<ul style="list-style-type: none"> Engagement in any consultation around the community space within the new blocks
Empty Properties Scheme 	In an effort to make use of the empty properties across the borough, Slough Borough Council are working with owners of vacant properties (of more than 6 months) that have fallen into disrepair. They will work to bring those properties back up to living standards and add these to the properties available to residents on the housing list.	<ul style="list-style-type: none"> More housing available, easing the pressure of residents waiting for housing An improvement in property standards in the area Less empty properties with less opportunity for crime in the local area 	Housing Regulations Manager/Housing Team	2020	Ongoing	<ul style="list-style-type: none"> Promote the scheme to local residents Sign up to be a part of the scheme Report any suspected vacant properties to the Housing Team





Project Name	Project details	What difference will that make to the community?	Lead by who?	Start Date	Completion Date	What we need from the community
Chalvey Extra Care Scheme 	<p>Extra Care housing is for residents needing support, to help them continue to live in self-contained accommodation and allow them to maintain their independence, dignity and personal choice. An Extra Care Housing Scheme will be located off Turton Way, providing 54 units for residents in need of extra support. The development has been designed with experts in Adult Social Care to ensure the properties are suitable for the residents requiring them.</p>	<ul style="list-style-type: none"> • This will give improved support for more vulnerable residents • This will ease the pressure on Adult Social Care and the NHS, meaning vulnerable residents can stay in self-contained accommodation for as long as possible • It will also generate employment opportunities for local people 	Housing Development and Contracts	2020	April 2021 (COVID dependent)	
YMCA 	<p>Resource of a Housing Officer working directly with YMCA tenants in the Chalvey area, supporting them into sustained tenancy. Tackling many of the issues that often arise for those vulnerable individuals including anti-social behaviour, substance abuse and employment. Improved community safety linked to anti-social behaviour and substance abuse.</p>	<ul style="list-style-type: none"> • An improvement in community safety • An improvement in tackling substance abuse and anti-social behaviour • Support for local people on the verge of homelessness 	YMCA	Ongoing	Ongoing	<ul style="list-style-type: none"> • Apply to volunteer with Chalvey's YMCA • Promote the services offered by the YMCA to local residents
Montem Redevelopment 	<p>The development of over 200 new homes on the Montem Leisure Centre site.</p>	<ul style="list-style-type: none"> • Local employment and work experience opportunities during the development of the site through SUR • Improvement in the appearance of the old Montem Leisure site which has previously seen complaints about anti-social behaviour and disarray • Improved maintenance of the Chalvey Brook, Stabmonk Park and other green spaces on the site • Local houses for local people, with a portion of affordable housing 	Slough Urban Renewal	2021	2025	<ul style="list-style-type: none"> • Involvement in the public consultation
Housing Developments 	<p>10 units will be developed on three sites in Chalvey: Stour Close, Church Street and Darvills Lane. This will provide 10 sites of affordable, social and general housing, improving the standard of housing available. These developments will also improve connectivity for residents, using the latest technology for building and residential management.</p>	<ul style="list-style-type: none"> • Local houses for local people, including affordable housing • Improved standard of housing in Chalvey • The developments will contribute to easing the housing register 	Housing Developments & Contracts	Subject to planning	Subject to planning	<ul style="list-style-type: none"> • Engagement in any consultation for the new developments

Appendix D: Businesses Skills & Jobs Action Plan

Behaviour Change: Chalvey residents will be open to learning and developing skills for the jobs of the future with opportunities available at every stage of life




	Health and wellbeing		Community safety
	Housing and regeneration		Community cohesion
	Business skills and jobs		Environment






Project Name	Project details	What difference will that make to the community?	Lead by who?	Start Date	Completion Date	What we need from the community
Chalvey Grove Children's Centre 	Chalvey Grove is a full service offer Children's Centre (1 of 4 in Slough) offering support to Chalvey families with early years education, parenting support programmes, childcare and more	<ul style="list-style-type: none"> • Better opportunities and life chances for Chalvey children and families • Plenty of family activities to access free of charge or low cost • Improved early years education • Improved parenting support 	Early Years and Prevention Team	Ongoing	Ongoing	<ul style="list-style-type: none"> • Parent Champion volunteer roles • Attend sessions and programmes put on at the Children's Centre
Chalvey Early Years Centre 	The nursery school will open along with the community hub. It will offer integrated support service for children with SEND, ASD and Educational Psychologists 99 nursery school spaces	<ul style="list-style-type: none"> • Better opportunities and life chances for Chalvey children and families 	Early Years and Prevention Team	April 2021	Ongoing	<ul style="list-style-type: none"> • Access services • Refer people to the service
The Grove Academy 	A new school for ages 4-18 years with 1800 pupils spaces. Additional community space available to hire for events and activities	<ul style="list-style-type: none"> • More local school spaces for Chalvey children • A new site for community engagement 	Schools Team	September 2020	Ongoing	<ul style="list-style-type: none"> • Hire and utilise the available spaces outside of school
Community Learning at Chalvey Hub 	A community designed learning programme available to Chalvey residents delivered in the community, offering traditional courses as well as new forms of learning including ESOL and support into employment.	<ul style="list-style-type: none"> • Improvement in skills • Higher employment rates • Improved ESOL levels • Information, advice and guidance for adults wanting to get back into employment 	Community Learning Team	January 2021	Ongoing	<ul style="list-style-type: none"> • Access services • Engage with the community learning team to shape the new learning programme • Refer people to the service
Chalvey Satellite Library 	Library provision with access to books, IT access and events for children and families	<ul style="list-style-type: none"> • Free access to IT, literature and activities 	Libraries and Culture	January 2021	Ongoing	<ul style="list-style-type: none"> • Access services • promote library services to other residents
Community Leaders' Scheme (Inclusive Growth Strategy) 	TBC	TBC	TBC	TBC	TBC	TBC

Project Name	Project details	What difference will that make to the community?	Lead by who?	Start Date	Completion Date	What we need from the community
Slough Skills Compact Inclusive Growth Strategy 	TBC	TBC	TBC	TBC	TBC	TBC
Slough EmployAbility 	EmployAbility is a specialist employment service that supports people with disabilities enter into meaningful part time or full time employment.	The project will help people with learning disabilities, physical disabilities and mental health needs into: <ul style="list-style-type: none"> • paid work • work placements/experience • Volunteering that can be seen as a step towards paid work. 	EmployAbility	Ongoing	Ongoing	<ul style="list-style-type: none"> • Referrals to programme • Training and employment opportunities with local businesses • Raising awareness of the programme
Building Better Opportunities 	A project helping people who are furthest from the labour market to find work, training and employment opportunities. Focus on people with multiple disadvantages/complex needs who are aged 18 and over and unemployed New Chalvey hub to host a BBO work/employment coach	<ul style="list-style-type: none"> • Training opportunities in Chalvey e.g. retail at Chalvey Supermarket or Checkout, food outlets offering basic food hygiene • Increased local employment • Vocational profiling • Work experience opportunities • Support for finding jobs 	Building Better Opportunities Team	Ongoing	September 2021	<ul style="list-style-type: none"> • Referrals to programme • Training and employment opportunities with local businesses • Raising awareness of the programme
Job Clubs 	A regular provision of job clubs run by Community Learning and Building Better Opportunities to support people into employment. These clubs will be run digitally until it is possible to deliver face to face at the community centre.	<ul style="list-style-type: none"> • Reduction in unemployment across Chalvey • A better trained workforce available for Chalvey businesses • Support for finding jobs 	Community Learning and Building Better Opportunities	Jan 2021	Ongoing	<ul style="list-style-type: none"> • Attend job club sessions • Promote sessions to other residents • volunteer in a job club support role

Appendix E: Community Safety Action Plan





Behaviour Change: Slough Borough Council and Thames Valley Police will work with communities to find solutions to community safety problems





	Health and wellbeing		Community safety
	Housing and regeneration		Community cohesion
	Business skills and jobs		Environment

Project Name	Project details	What difference will that make to the community?	Lead by who?	Start Date	Completion Date	What we need from the community
PSPO 	A Public Spaces Protection Order (PSPO) was put in place in 2019 to last for three years covering all of Chalvey. The order challenges anti-social behaviour across Chalvey and will remain in place until 2022	<ul style="list-style-type: none"> • Reduction in public gatherings • Reduction in antisocial behaviour • Reduction in street drinking 	Resilience and Enforcement Team	2019	2022	<ul style="list-style-type: none"> • Reporting of non-compliance to anti-social behaviour hotline
Intensive Engagement Programme 	A 12 month programme of intensive engagement between the police and the community. The police and SBC are working with local people to find community based solutions to some of the neighbourhood issues in Chalvey.	<ul style="list-style-type: none"> • More police presence; 2 PCSOs and 1 PC specific for Chalvey • Increased community involvement in community safety • Identify local assets • Community will participate in developing and delivering solutions 	Slough Borough Council and Thames Valley Police	March 2020	March 2021	<ul style="list-style-type: none"> • Engagement in the programme • Attending community training
Peer Support Turning Point Programme 	A volunteering scheme to support vulnerable members of the community struggling with addiction and dependency	<ul style="list-style-type: none"> • Less street drinking/drug taking • Improved feeling of community safety for residents and visitors • Improved health outcomes • Reduced hospital admissions linked to alcohol 	Turning Point/Public Health	Ongoing	Ongoing	<ul style="list-style-type: none"> • Applying to become a peer mentor and attending the training • Promote the opportunity to volunteer to other residents
Detached Youth Work 	Youth workers work with young people in settings they feel comfortable with to engage them with activities and services relevant to them	<ul style="list-style-type: none"> • Reduction in anti-social behaviour • Improved outcomes for young people in Chalvey 	Young People's Services	Ongoing	Ongoing	Promote activities to local young people
Placing of new CCTV covering Alexandra Road 	A new CCTV camera to be installed covering Alexandra Road capturing any evidence of anti-social behaviour	<ul style="list-style-type: none"> • Reduction in anti-social behaviour • Increase in monitoring and evidencing antisocial behaviour • Improved sense of safety for the community 	CCTV Team	May 2020	Ongoing	Continued reporting of any anti-social behaviour
Thames Valley Neighbourhood Team	Thames Valley Police Neighbourhood Team will continue to patrol Chalvey to deter antisocial behaviour, crime and prosecute offenders	<ul style="list-style-type: none"> • Reduction in antisocial behaviour • Reduction in crime • Increase in police presence • Increased feeling of community safety 	Thames Valley Police	Ongoing	Ongoing	Continued reporting of any anti-social behaviour

Appendix F: Community Cohesion Action Plan





Behaviour Change: Slough Borough Council will support the community to develop more meaningful projects that celebrate and raise awareness of the different cultures and identities in Chalvey





	Health and wellbeing		Community safety
	Housing and regeneration		Community cohesion
	Business skills and jobs		Environment







Project Name	Project details	What difference will that make to the community?	Lead by who?	Start Date	Completion Date	What we need from the community
Chalvey 360 	<p>A project working with the Roma community in Chalvey to help community tensions, encourage integration and a shared cultural understanding within the community. Including 2 Roma Community Development Workers and 1 Targeted Family Support Worker who work directly with the Roma community and the wider services leading to a better shared understanding of British and Roma culture.</p>	<ul style="list-style-type: none"> • A reduction in anti social behaviour reports • Increased attendance and improved educational outcomes for Roma children and young people • Improved understanding of shared values within the community 	Community Safety	2018	March 2021	<ul style="list-style-type: none"> • Engagement and uptake of services offered from the Roma community • A willingness to learn about different cultures and share experiences
Chalvey Community Hub 	<p>Community space hireable for all members of the community for events, meetings and activities</p> <p>Introduction of customer facing council services, accessible to residents on their doorstep</p> <p>A year round calendar of events celebrating the community</p>	<ul style="list-style-type: none"> • A place for community events • Easy access to services faster resolutions for residents • A calendar of events for the community to engage in 	Community Development Team	January 2021	Ongoing	<ul style="list-style-type: none"> • Engagement in the services accessible from the hub • Using the community space and the satellite library • Organise community and cultural events
Chalvey Together 	<p>A programme of events, courses and activities that will give residents the opportunity to meaningfully interact with neighbours. This will include ESOL courses, celebration events, cultural events, sports activities, community gardening and projects developed by the community. The programme will have community input throughout and will have cohesion at the heart, encouraging Chalvey people to get to know each other in a safe and neutral environment.</p>	<ul style="list-style-type: none"> • Individuals will get the opportunity to interact with other people in the community on a personal basis • A reduction in social isolation • An improved sense of belonging as community members build their networks with other local people 	Community Development Team (with input from deliverers e.g. Community Learning, Active Slough, Housing, Adult Social Care and voluntary sector)	Ongoing	Ongoing	<ul style="list-style-type: none"> • An open-mind to meet new people and try new things • A willingness to get to know people as individuals, regardless of what background they come from or what pre-conceived ideas you have • Volunteer opportunities to get involved in supporting/leading events • An enthusiasm to bring creative ideas for potential projects that will encourage community cohesion
Hate crime awareness campaigns 	<p>To raise awareness of different life experiences campaigns will be run to educate residents about the impact of hate crime. Covering hate crimes against those with protected characteristics including disabled people; people of different ethnicities and races; LGBTQ+ communities; people of different religions; women and senior citizens.</p>	<ul style="list-style-type: none"> • Residents will become educated in different life experiences, learning to understand their diverse community • People from all walks of life will feel safe within Chalvey and feel listened to and understood when reporting hate crimes 	Thames Valley Police; Community Development Team	Ongoing	Ongoing	<ul style="list-style-type: none"> • A willingness to learn about different experiences • Reactive reporting of any hate crimes witnessed or experienced

Appendix G: Environment Action Plan

Behaviour Change: The local community will have respect for their environment, care for their green spaces and choose environmentally friendly means of travel

	Health and wellbeing		Community safety
	Housing and regeneration		Community cohesion
	Business skills and jobs		Environment

Project Name	Project details	What difference will that make to the community?	Lead by who?	Start Date	Completion Date	What we need from the community
Refurbishment of play equipment at Chalvey Recreation Ground 	Once building work has been completed for Grove Academy the play equipment at Chalvey Recreation Ground will be refurbished	<ul style="list-style-type: none"> • Better play facilities for Chalvey families • Improved health and wellbeing for residents 	Parks Team	Spring 2020 dependent on release of S106 funds from Grove Academy	TBC	<ul style="list-style-type: none"> • Reporting of any anti-social behaviour
Salt Hill Stream Project (Temple Wood) 	A project supporting the community to improve Temple Wood to encourage new wildlife and biodiversity as part of the Salt Hill Stream Project	<ul style="list-style-type: none"> • Improved wildlife and green spaces • Outside activities to do as a family • Improved health and wellbeing for residents 	Parks Team	Ongoing	Ongoing	<ul style="list-style-type: none"> • Involvement in community projects
Council ownership of Stabmonk Park 	The council will take on the ownership of Stabmonk Park which will mean improved maintenance of the park	<ul style="list-style-type: none"> • Better maintained green spaces • Improved health and wellbeing for residents 	Parks Team	TBC dependent on transfer of ownership to Slough Borough Council	TBC	<ul style="list-style-type: none"> • Involvement in community projects • Report any issues to the council
Urban Tree Challenge Project 	A borough wide tree-planting project engaging communities with their local environment. 30 trees will be planted in Chalvey Sites for trees in Chalvey: <ul style="list-style-type: none"> • Chalvey Road West • High Street West • Copthorne Junction • Botham Drive 	<ul style="list-style-type: none"> • Increase in trees in Chalvey • Community projects to get involved in • Improved air quality, wildlife and appearance 	Environmental Services	2020	Ongoing	<ul style="list-style-type: none"> • Involvement in the community projects

Project Name	Project details	What difference will that make to the community?	Lead by who?	Start Date	Completion Date	What we need from the community
Controlled Parking Zone 	A resident's parking scheme will be introduced to residential roads surrounding the Grove Academy site as well as certain residential roads in the east of Chalvey	<ul style="list-style-type: none"> • Combatting parking problems expected occur due to the increase in traffic from the new school • Tackling parking issues residents have raised with the parking team in the east area of Chalvey 	Parking	Summer 2020	Ongoing	<ul style="list-style-type: none"> • Support to report any parking issues • Adhering to the parking scheme • Input into any public consultation
A bus pass prioritisation scheme for pupils attending Grove Academy 	Pupils of Grove Academy that are eligible will receive a free bus pass	<ul style="list-style-type: none"> • Fewer cars on the road linked to the new school • Less traffic, better air quality 	Major Infrastructure Team	2020	September 2020	<ul style="list-style-type: none"> • Parents and students to apply for and take advantage of their free bus passes
Chalvey In Bloom 	The potential of a Chalvey in Bloom initiative will be explored, encouraging communities to get gardening	<ul style="list-style-type: none"> • Improved appearance of Chalvey • Working with neighbours • Improved green spaces 	Parks Team & Community Development	TBC	TBC	<ul style="list-style-type: none"> • Get involved with the project • Get involved with the organisation of Chalvey in Bloom
Friends of Chalvey green spaces 	The potential of a 'Friends of' group will be explored to see how the community could care for the green spaces across Chalvey	<ul style="list-style-type: none"> • Improved green spaces • An opportunity to work together as a community to learn new skills 	Parks Team & Community Development	TBC	TBC	<ul style="list-style-type: none"> • Volunteer to become part of the 'Friends of' group
Community Clean Up Project 	Groups of volunteers will carry out regular community clean up activities across the ward	<ul style="list-style-type: none"> • Improved appearance of Chalvey • An opportunity to work with neighbours • Cleaner streets 	Community Development & Community Project Officer	Ongoing	Ongoing	<ul style="list-style-type: none"> • Volunteers to help with the community clean ups • Reporting of area in need of community clean ups
Keep Britain Tidy Campaigns 	A series of campaigns to raise awareness of littering and the impact of that behaviour on the local environment	<ul style="list-style-type: none"> • Cleaner streets • Improved appearance of Chalvey 	Community Development Team Resilience and Enforcement Team	Ongoing	Ongoing	<ul style="list-style-type: none"> • Local businesses to engage in campaigns being run • Residents to support the campaigns and raise awareness via word of mouth through their local networks • Volunteers to support the campaigns

Appendix H

Data Sets

- Health Beliefs survey, a Slough-wide survey undertaken in partnership between Public Health and Leisure, broken down by ward where possible 2018
- A 'Needs Analysis' survey of Chalvey residents - Creating Stronger Communities 2019
- Tenants and Leaseholders Survey (2018 and 2015)
- SBC's Data Insight Team Ward Ranks and Scores* (plus additional analysis by the Data Insight Team)
- Local Insight Report (2019), Oxford Consultants for Social Inclusion*
- Office for National Statistics, 2011 census
- Place Survey 2018
- Thames Valley Police Information Gathering from door to door visits as part of Intensive Engagement project, 2020

Photo Credits

- Chalvey Stories, 2017
- Slough Borough Council, 2020
- Intensive Engagement project, 2020

Survey Figures

Total survey responses for the Creating Stronger Communities Survey 2019: 238 respondents

65% = 155 respondents

15% = 37 respondents

37% = 88 respondents

18% = 43 respondents

51% = 121 respondents

39% = 93 respondents

59% = 140 respondents

This document can be made available on audio tape, braille or in large print, and is also available on the website where it can easily be viewed in large print.

Strong, Healthy and Attractive Chalvey

If you would like assistance with the translation of the information in this document, please ask an English speaking person to request this by calling 07849 353670.

यदि आप इस दस्तावेज़ में दी गई जानकारी के अनुवाद किए जाने की सहायता चाहते हैं तो कृपया किसी अंग्रेजी भाषी व्यक्ति से यह अनुरोध करने के लिए 07849 353670 पर बात करके कहें.

ਜੇ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਵਿਚਲੀ ਜਾਣਕਾਰੀ ਦਾ ਅਨੁਵਾਦ ਕਰਨ ਲਈ ਸਹਾਇਤਾ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਸੇ ਅੰਗਰੇਜ਼ੀ ਬੋਲਣ ਵਾਲੇ ਵਿਅਕਤੀ ਨੂੰ 07849 353670 ਉੱਤੇ ਕਾਲ ਕਰਕੇ ਇਸ ਬਾਰੇ ਬੇਨਤੀ ਕਰਨ ਲਈ ਕਹੋ।

Aby uzyskać pomoc odnośnie tłumaczenia instrukcji zawartych w niniejszym dokumencie, należy zwrócić się do osoby mówiącej po angielsku, aby zadzwoniła w tej sprawie pod numer 07849 353670.

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اگر آپ کو اس دستاویز میں دی گئی معلومات کے ترجمے کے سلسلے میں مدد چاہئے تو، براہ کرم ایک انگریزی بولنے والے شخص سے 07849 353670 پر کال کر کے اس کی درخواست کرنے کے لئے کہیں۔